**Ruby’s appearance on Radio 4EB**

Last Friday, Ruby Hasaleh Support Coordinator, Psychosocial Recovery Coach and Founder of Queensland Compassionate Services made an appearance at Radio 4EB on air with Aramaic Radio Group representative Dina Hanhan.

Ruby took to the Aramaic airwaves to bring some insight and share her knowledge on the NDIS (National Disability Insurance Scheme) and how it’s changing lives across Australia, particularly within the CALD community.

From discussions around eligibility criteria to highlighting the array of supports available, Ruby provided invaluable insight into NDIS anyone interested in disability services and support.

**What is the NDIS?**

As Ruby explained, “The NDIS stands for National Disability Insurance Scheme. It’s a nationwide initiative designed to provide tailored support for individuals with permanent disabilities. The scheme offers personalised plans that outline your goals, needs, and the services you can access.”

**Who Can Access the NDIS?**

Ruby also discussed eligibility and who can access it.

To be eligible, you must:

* Be between 0-65 years old
* Have a permanent disability that impacts your daily life
* Be an Australian citizen or permanent resident

**Types of Disabilities Covered:**

Ruby shared, “We categorize disabilities into two types: Mental Disabilities, like Autism and Schizophrenia, and Physical Disabilities, such as Diabetes Mellitus (DM) and Cerebral Palsy (CP). For those over 9 years old, a formal diagnosis is required.”

**Services Offered by Queensland Compassionate Services**

Ruby highlighted the range of services QCS provides:

* **Core Supports**: Daily living assistance, community access, and gardening.
* **Support Coordination & Psychosocial Recovery Coaching**: Helping you understand and implement your NDIS plan and connecting you with appropriate services.
* **Improved Daily Living**: Exercise Physio, Psychology, Social Work.

**Why Choose QCS?**

Ruby shared her motivation for what she does, “I have a huge passion for helping others, especially those from CALD (Cultural and Linguistically Diverse) backgrounds. After migrating to Australia over a decade ago, my husband and I established QCS to help individuals navigate new systems and cultures while dealing with disabilities.”

**Do You Have to Move?**

Ruby emphasised, “One of the best aspects of the NDIS is its focus on **Choice and Control**. You have the freedom to choose where you live and with whom—there’s no requirement to relocate.”

**Need more info?**

If you think you’re eligible for the NDIS or need help with the application process, QCS can provide you with the right support and guidance and connect you with additional resources.

Follow us @QueenslandCompassionateServices on Instagram.